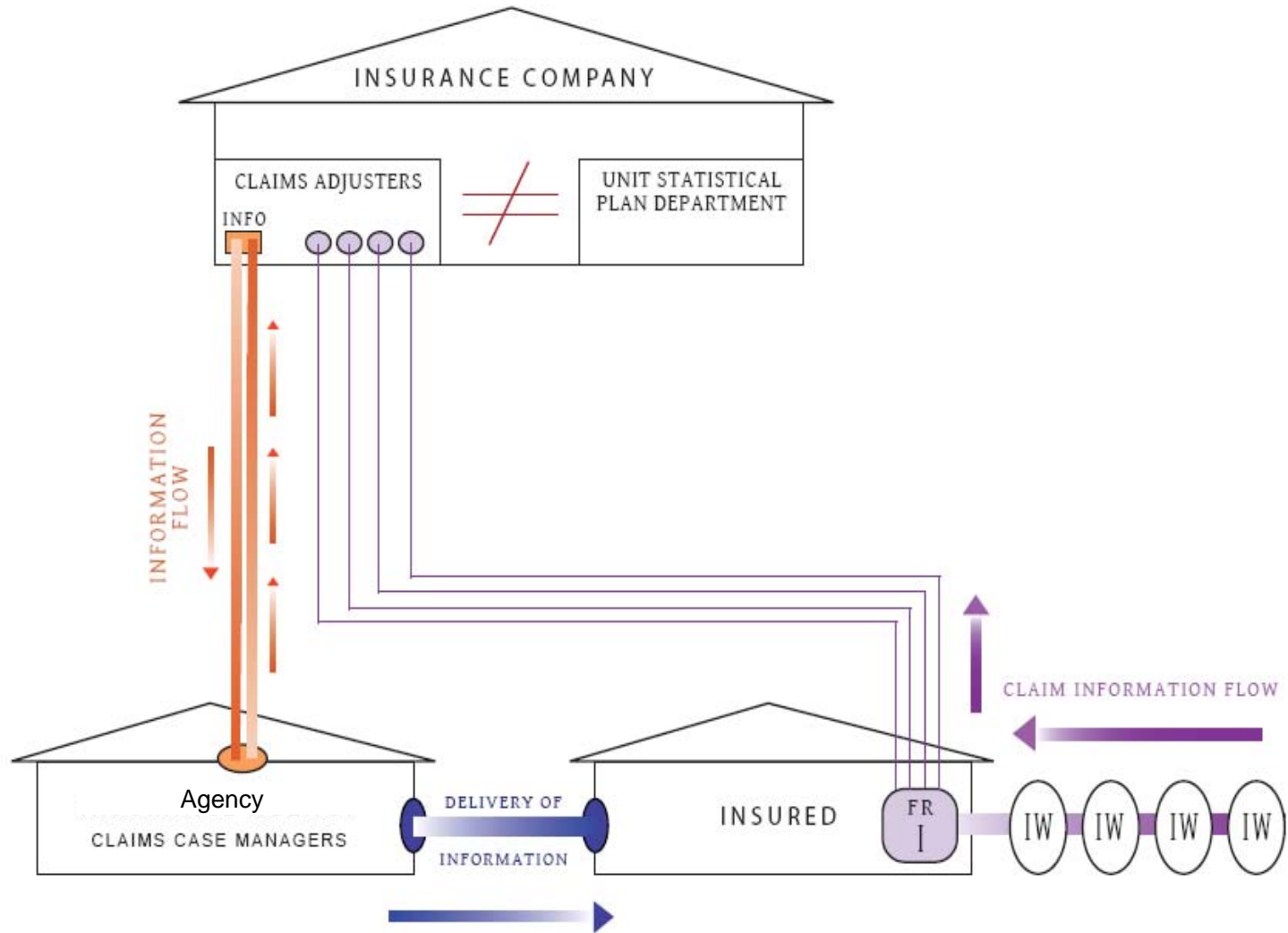
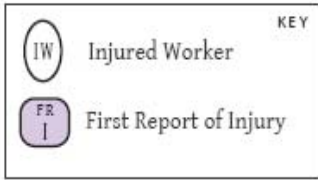


# CLAIMS CASE MANAGEMENT



# Claims Case Management

## Advantages:

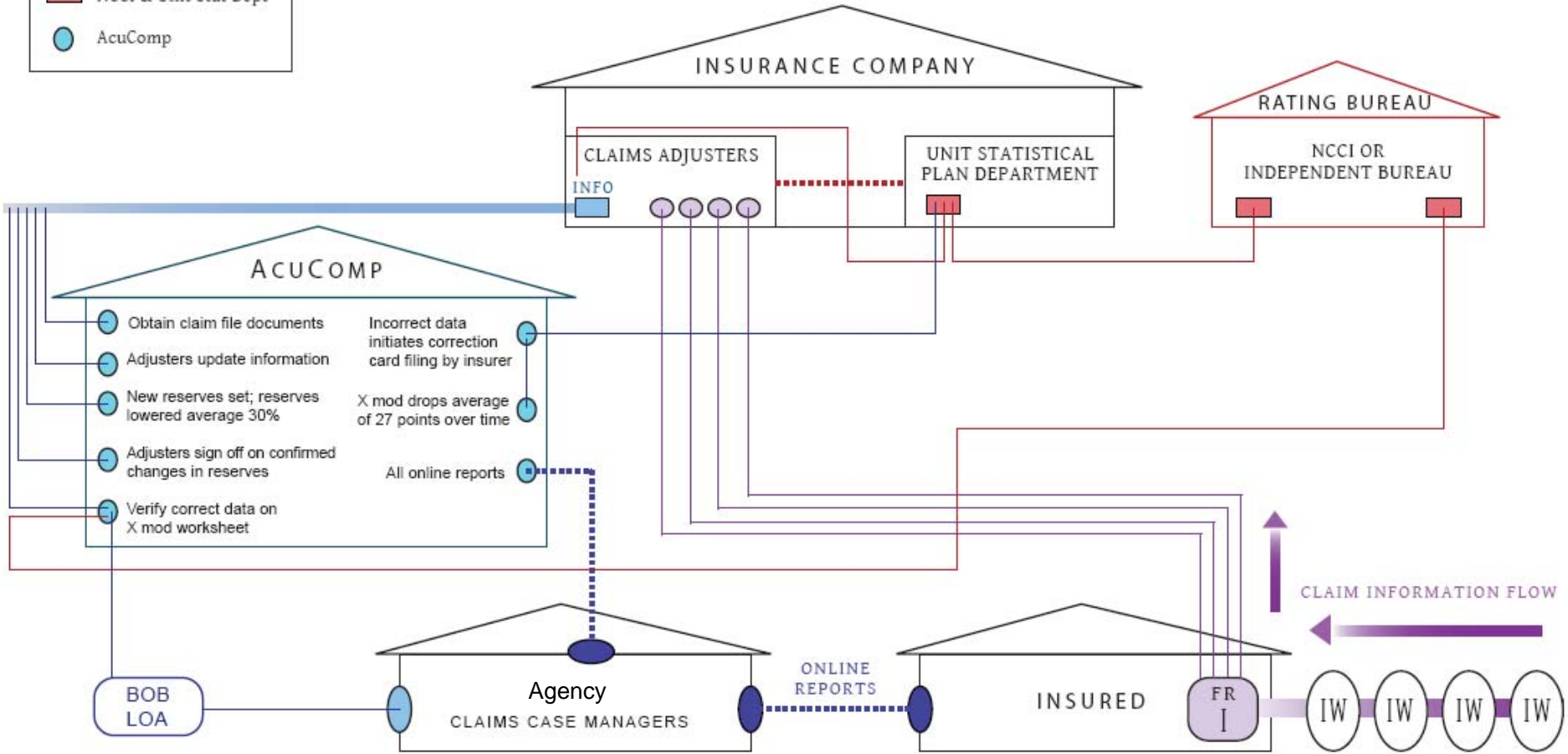
1. Reserve Reductions
2. Face Time
3. Client Relations
4. Monitors Claim  
Progress to Closure

## Shortcomings:

1. Difficult to correlate to premium savings
2. No rating bureau involvement
3. Time constraints
4. Limited to larger accounts
5. Staffing limitations
6. Competition does it; not a differentiator

# ACUComp

VERSION 7.0



Architects  
CNA, Liberty Mutual

# AcuComp

## Reserve and Mod Reductions Achieved and Measured by:

- Obtain claim file documents
- Adjusters update information
- New reserves set: reserves lowered average 30% over time
- Adjusters sign off on confirmed changes in reserves
- Verify correct data on x mod worksheet
- Incorrect data initiates correction card filing by insurer
- X mod drops average of 27 points over time
- Online reports available 24/7
- Reports verify lowered premiums

